

ALPTOP

User's Manual

www.alptopsecurity.com

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If you need more details about Camhi app,Web Browser,Software Client,Please download from our website.Thank you for your interest to our products.

Due to the printing reasons, this manual may not be clear. Please go to our website to download the electronic file manual. Thank you for your understanding!

1. Appearance Description

1.1 Overview of Wireless Bullet Camera

Product Photograph



2. Reset camera



Press the reset button about 15s and you will listen a “ding” sound .

3. Operating via CamHi App

Purpose:

CamHi is an application for mobile devices. With the App, you can view live image of the camera, receive alarm notification and so on. There are two ways to set up Wi-Fi for this camera.

1. Wi-Fi One-key setting (don't need connect to router with network cable)

2. Set WIFI via Lan Cable (need connect to router with network cable, After the Wi-Fi setting is completed, the network cable can be pulled off)

This camera only supports 2.4G Wi-Fi. And please make sure router enable DHCP.

3.1 Wi-Fi One-key setting:

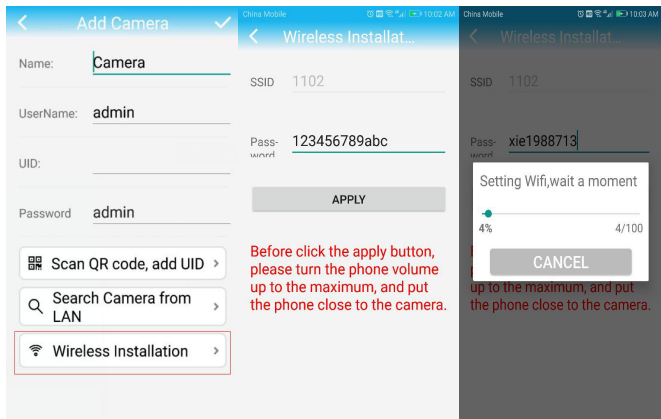
Download **Camhi** app from either App Store for iPhone, or Google Play for Android Phone), All permissions need allow to turn on after installing Camhi APP.

Android phones, please scan
the QR code below

iPhone, please scan
the QR code below

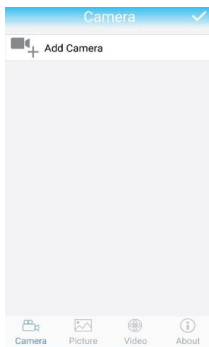


After installing the mobile phone software, Connect antenna to the back of camera. Connect the power adapter to the camera and plug into a power outlet. Connect the mobile phone to **2.4G Wi-Fi**; click 'Add Camera' > 'Wireless Installaton', Choose SSID network that your cellphone are using, input Wi-Fi password, Click "APPLY", a pop-up warning will show, and if you hear the camera prompt tone, select 'Yes', the system will connect to the Wi-Fi; please wait patiently for 1-2 minutes, and after successful Wi-Fi configuration, there will be a voice prompt.

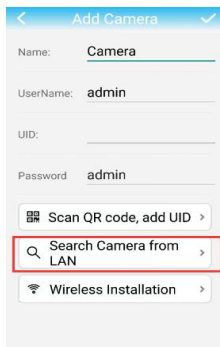


3.2 Set Up WI-FI Via LAN Cable

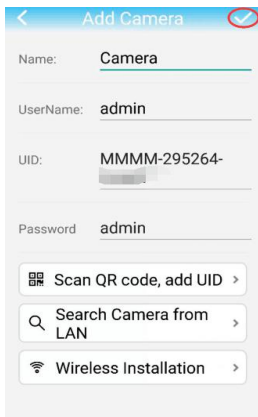
- ① Power the Camera
- ② Connect camera to router with network cable



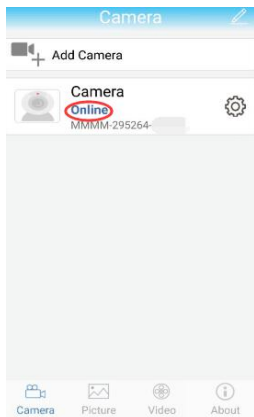
- ③ Click "Add Camera"



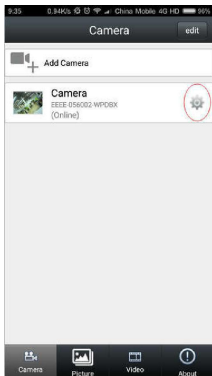
- ④ Click "Search camera from LAN" to search UID



⑤ Choose camera UID, Click “√” ,



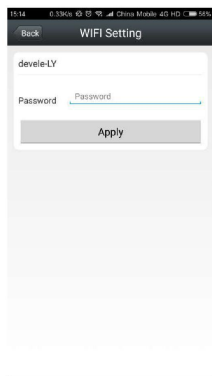
⑥ Camera added successfully



⑦ Click the setting button



⑧ Go to “Wi-Fi setting”



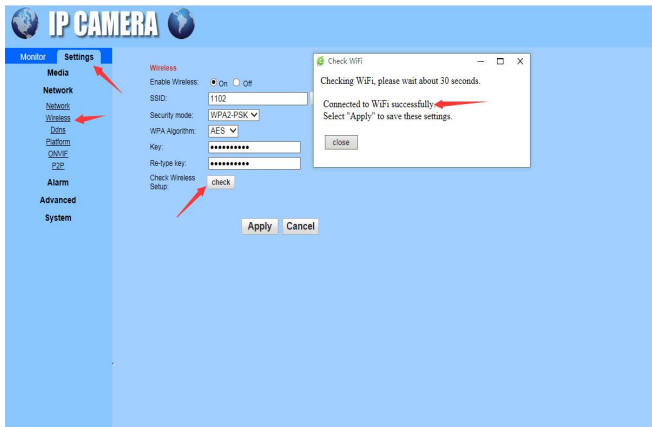
⑨ Click “WI-FI MANAGER” button, Select the WI-FI network that your cellphone is using ,Input the router password. Disconnect the network cable, and wait for about 30s.The camera will be work wirelessly.

How to check if the wireless connection was set up successfully?

Please, use your IE browser to log in to your camera's IP address. (admin/admin)
In the settings-network-wireless menu, you can click the check button. If the wireless connection was successful, you will be prompted with "Connected to WI-FI successfully."

When testing, the network cable must be connected to the router.

Please, disconnect the network cable after WI-FI is connected.



Questions:

①. When you add a camera through your camhi app, scanning the barcode and show invalid?

if your cellphone can not scan the qr code or barcode, You can try to click on the button "search camera from LAN" which will be automatically added to the camera's UID.

If you still can't get the UID, please check the following:

1. Please make sure the camera is powered and the light on the ethernet cable is blinking.
2. Please make sure the network you used in your ip camera and the cellphone is the same one and 2.4G Wi-Fi.
3. Please make sure your router has opened the "DHCP", You can log in the router setting and find the DHCP to check it closed or opened. If it close, then it will not distribute ip address to this ip camera, and it will fail.

4.All permissions need allow to turn on after installing Camhi APP.

②.When you setup WI-Fi and click "WI-FI MANAGER", But the WI-FI list is not displayed here?

1.Please make sure your router is not 5.0GHz.This camera only supports 2.4GHz.

③.After the WI-Fi setting is completed, the camera cannot work wirelessly after the network cable is disconnected.

Note: You can ignore the following operations if you can connect to WI-FI normally, if you can't connect to WI-FI, try these actions.

1.Please access your router to reduce your firewall to LOW or disable the firewall

2.Please wait 30-60 seconds or a little longer after you disconnect the network cable.

3.Please check if you have a 2.4 GHz or 5.0 GHz WIFI route. if has both networks, please go to setting and turn off 5.0 GHz, as this camera only supports 2.4GHz.

4.Is your Wi-Fi password longer than 8 symbols? Does your Wi-Fi password include any special words? If yes, please kindly revise it to less than 8 symbols, and don't include any special words, such as # \$ % @ /etc.

5.Please check if you have installed the WI-FI antenna.

6.Please check if your WI-FI router had connected more than 10 devices that may make the WI-FI signal weak.

④.How to find the ip address of camera?

1.Open phone app--click setting icon--click device information--find the ip address

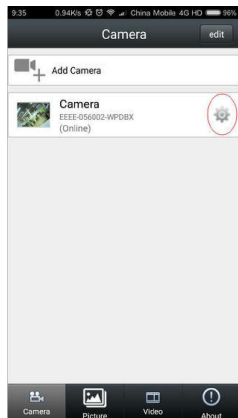
2.Download search tool from website to find camera ip address

Please download it from our website:www.alptopsecurity.com if you need APP detailed manual.

Please contact us at support@alptopsecurity.com if you have any problem with this operation

3.1.2 Brief Introduce for more options on Phone App

Click setting button to go to camera settings



Edit Password: The user can modify the camera login password

Alarm Setting: Activate the motion detection alarm here

Action with Alarm: Set up motion detection alarm details here

SD Card Setting: Check the SD card status, and format the SD card

Timing Record: Set up TF card recording here (Install a TF card first)

Audio Setting: In case there is no Audio for this camera

Video Setting: Camera video details

Wi-Fi Setting: Showing the Wi-Fi that your camera is connecting

Time Setting: Modify the camera time zone, Remember click this button " saving time zone to device" after set this timezone.

Email Setting: Set up motion detection with email notification here

FTP Setting:

System Setting: Restart the camera and restore to factory settings here

How to view TF card record files?

Video: Click "Online," and click the camera ID to check all the recorded files list, click the record files, and view them online.

4.2 Revise camera IP address

Note: Please, do not revise here when revising the camera IP address, We don't suggest you alter the IP address by yourself.

Local IP 192.168.20.86

DHCP

The software finds available network setting for the Ipcamera automatically. We suggest you just use it, you want to modify it manually

WIFI Settings

IP Address	192 . 168 . 20 . 87	Name	IPCAM
SubMask	255 . 255 . 255 . 0	User	admin
GateWay	192 . 168 . 20 . 1	Password	*****
Port	80	Pw Reset	

Please do not revise here when you revising the camera ip address

IP Address	192.168.20.41	Name	IPCAM
SubMask	255.255.255.0	Port	80
GateWay	192.168.20.1	<input checked="" type="checkbox"/> DHCP	
MAC Address	08:EA:40:78:7D:69		

Click Next to confirm the selected device, click Back to reselect the device

Back Next Cancel

The equipment has been installed successfully, you can now click on the following link to connect the remote Ipcamera.

<http://192.168.20.41>

If you can not video through IE, select the IE's "Tools" menu "safe" option, the security level is selected as a minimum.

Press "Finish" button to exit the program, or press "Back" button to set another device.

Back Next Finish

5. Accessing via Web Browser

The camera supports IE browser, Firefox browser, Google Chrome, and Safari. However, we recommend to use IE browser for full-featured operation.

Steps:

- 1.Open the web browser.
- 2.In the browser address bar, input the IP address of the network camera, and press the Enter key to enter the login interface.(search tool to find camera ip address)
- 3.Input the user name and password(admin/admin)
- 4.Click Login
- 5.Install the plug-in before viewing the live video and managing the camera.
- 6.Reopen the web browser after the installation of the plug-in.

If you need more details about Web Browser,Please refer to the user manual of Web Browser from our website.

6.Accessing via Client Software

This camera has two versions of software client: HIP2PClient and LAN Client

HIP2PClient is installed for remote viewing.

LAN Client is installed for local viewing under LAN.

6.1 PC Software- HIP2PClient

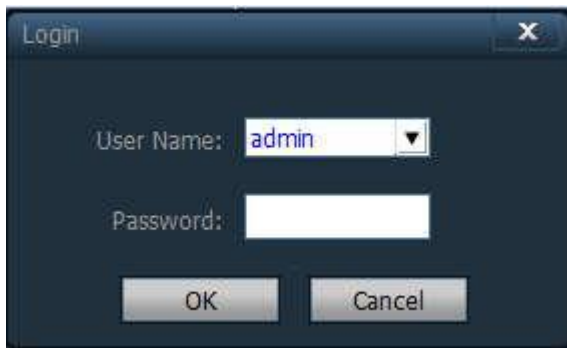
6.1.1 Download “HIP2PClient”

Go to our website www.alptopsecurity.com, find “support” section, click “HIP2PClient” to download

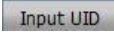
(Note: Please don't install Client on C drive, but on D drive or other, not support for Macintosh system)

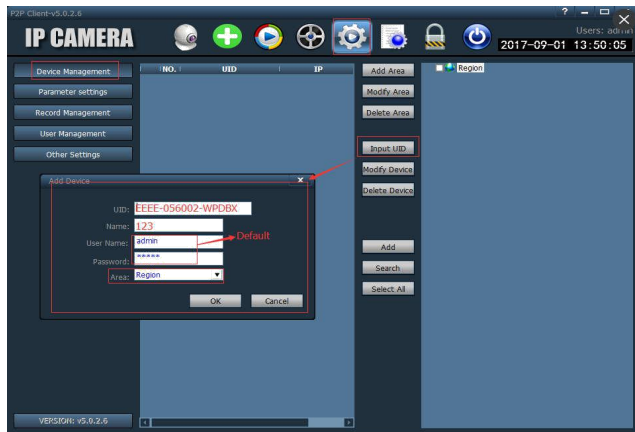
6.1.2 Loginto HIP2PClient

Open the HIP2PClient, click anyone of the icons, then below interface pop up, please click “ok” to log in (Password is empty/blank)



6.1.3 Remote camera adding

Click “ button and adialog box will pop up as below. Input the camera’s UID and password.



Default password is “admin”.

How to get UID of your camera?

1. When searching the camera IP address via search tool, you can find corresponding UID.
2. After connecting the camera with your phone app successfully, on the main page, you can find out the camera UID.

6.1.4 Plan Recording to PC

Click “

IP CAMERA

Users: admin 2018-06-14 11:09:10

Region eden

Enable the plan of record

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
SUN																								
MON																								
TUE																								
WED																								
THU																								
FRI																								
SAT																								

Copy to all Copy Save

Disk	Total size(GB)	Available size...	Path
<input type="checkbox"/> C:\	50.800	4.122	C:\Record\
<input checked="" type="checkbox"/> D:\	61.766	24.556	D:\Record\

General Record Length: 5 Min disk begins recovery control

Alarm Duration Time: 10 Sec 10 GB

No hard disk space coverage: Yes Record Format: 264

Save

6.1.5 Motion Detection Recording to PC

if you want to set the motion detection alarm record stored on your computer, please enable motion detection first. Then open the recording in the linkage alarm setting. The video file will be stored on the D drive by default.

IP CAMERA Users: admin 2018-06-14 10:57:45

Region eden

Device Management

Parameter settings

Record Management

Linkage Alarm

User Management

Other Settings

Alarm Setting

SD Card

Login Info

System

WiFi

Motion Detection

Motion Detection

Sensitivity: Mid

Apply

Sound Alarm

Sound Alarm On Off

Volume range: 50 (1-100)

Apply

External Alarm

External Alarm Mode: Normally Open Normally Close

Apply

Alarm linkage

E-mail Alarm and Send with Picture

Save Picture on the FTP Server

Save Video on the FTP Server

Relay Output: 5s

Save Picture on the SD Card

Save Video on the SD card

Alarm Preset: OFF

Apply

Alarm Schedule

IP CAMERA Users: admin 2018-06-14 10:49:05

Region eden

Channel 01

Device Management

Parameter settings

Record Management

Linkage Alarm

User Management

Other Settings

Linkage Alarm

Enable the Linkage Alarm

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
SUN																								
MON																								
TUE																								
WED																								
THU																								
FRI																								
SAT																								

Motion Detection

Linkage Record


Sound Alarm

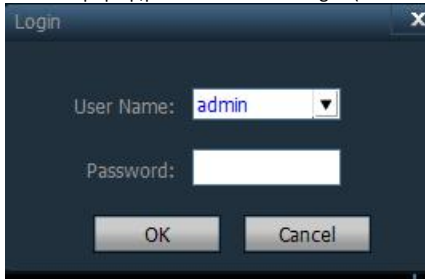
Copy to all

If you need more details about Client Software, Please refer to the user manual of Client Software from our website.

6.2 PC software- LAN Software Client (only support Windows PC)

Go to our website: www.alptopsecurity.com, click “PC Software(LAN)” to download (**Note:** Please don't install Monitor Client on C drive, but in D drive or other, not support for Macintosh system)

Open LAN Software Client , click any one of the icons such as “” then bellow interface pop up,please click “ok” to log in (Password is empty/blank).




Login

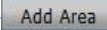
User Name:

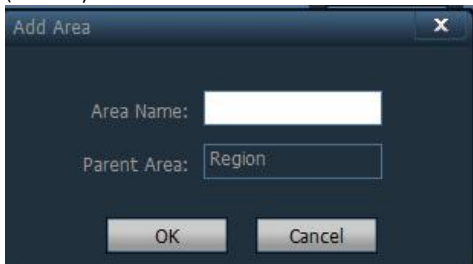
Password:

OK Cancel

Before adding a camera, you need to add a area

Click “” icon, choose the “Device Management” on the left side and click

“” on the right side, then a dialog box will pop up, fill in the name (Name it yourself) and click ok.



Add Area

Area Name:

Parent Area:

OK Cancel

Two ways of adding camera

1) Adding by inputting IP address

Step 1: Click **Add Device** button to bring up the Add Device dialog box.

Step 2: Fill in the camera IP address in the "IP or Domain name" field, port remain default(80).

Password: Default is admin.

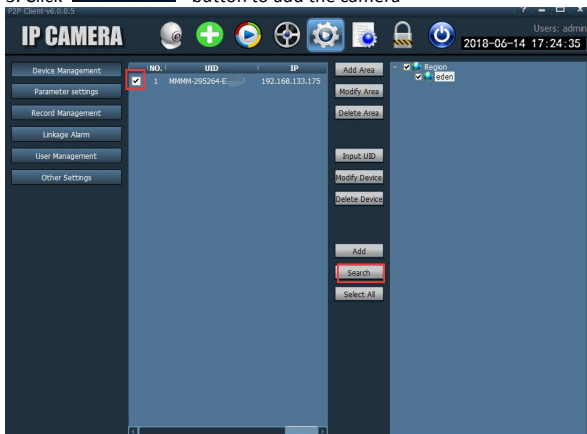
(Search tool to find the camera IP address)

2) Search under LAN

1. Click **Search** button to find the camera in the LAN

2. Select the area where the camera is placed.

3. Click **Add** button to add the camera



7.Motion Detection and Recording To SD Setting

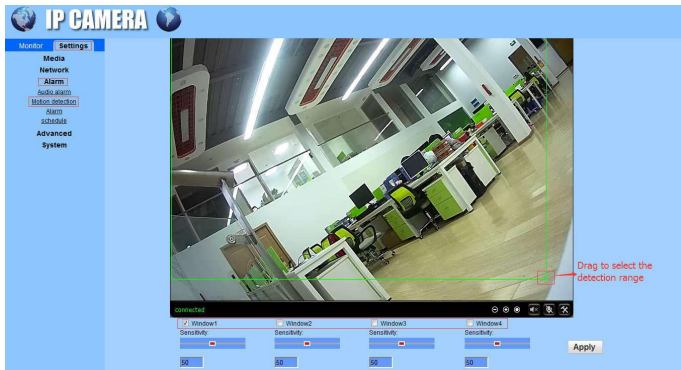
This setting can also be operated on Chrome and Firefox browser, but it requires Alarm setting to be opened first on the app. So, we suggest you set it up directly on IE

Setup Motion Detection (**Suggest set up on IE**)

Go to IE interface (For how to log into IE, please refer to page 10)

7.1 Set up motion detection range (Settings → Alarm→Motion Detection)

Here, you can set up motion detection range



Windows: Check window 1 and a small frame appear, drag to select the detection range.

PS: Check window 2.3.4 to combine the detection areas freely

Sensitivity:

Modify the motion detection sensitivity Please, click “Apply” after set it up

7.2 Set up motion detection schedule (Settings → Alarm→schedule)

The screenshot shows the IP CAMERA web interface. The left sidebar has a menu with 'Settings' selected. Under 'Settings', 'Alarm' is selected, and 'schedule' is highlighted with a red arrow. The main area is titled 'schedule' and features a 24-hour grid for each day of the week. The grid is currently filled with green, indicating that motion detection is enabled for all hours. Below the grid are three buttons: 'Apply', 'Select List', and 'Clear List'.

7.3 Action with Alarm (Settings → Alarm→Alarm)

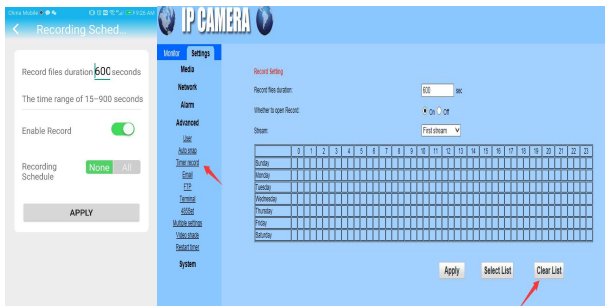
The screenshot shows the IP CAMERA web interface. The left sidebar has a menu with 'Settings' selected. Under 'Settings', 'Alarm' is selected and highlighted with a red box. The main area is titled 'Linkage set' and contains several options with checkboxes:

- E-mail Alarm and Send with Picture (with a red box around the checkbox and a link to 'Email Setting')
- Save Picture on the FTP Server (with a red box around the checkbox and a link to 'FTP Server Setting')
- Save Video on the FTP Server
- Save Picture on the SD Card
- Save Video on the SD Card
- Linkage preset (with a dropdown menu showing '1')

Below these options is the 'Image capture' section, which includes the text 'Image capture number:' and a dropdown menu showing '1'. A red arrow points to the dropdown with the text 'Choose the number of captured images'. Below the dropdown are 'Apply' and 'Cancel' buttons.

The length of the motion detection video is fixed for about 14-15s

If you want the SD card to only save alarm recordings, please disable recording schedule from your camhi APP or IE browser, because the 24-hour recording is the factory default setting



Linkage set

E-mail Alarm and Send with picture: You can choose to send pictures with email alarm

As soon as motion is detected, it will only record for 14 seconds at a time

Save Picture on the FTP Server: You can choose to send pictures with FTP alarm

Save Video on the FTP Server: You can choose to send Video with FTP alarm

Note: The option takes effect only when SD card is inserted, and the option “Save video on the SD card” is checked.

Save Picture on the SD Card: You can choose to save alarm picture to the SD card (The camera must have an SD card inserted)

Note: Snapshot cannot be seen on the phone app. It is available only on IE browser. Clicking the SD card on setting main page to download.

Save Video on the SD card: You can choose to save Alarm Video to the SD card (The camera must have an SD card inserted)

Linkage preset: Motion detection preset (Public 8 presets); this is for PTZ camera (optional)

Image capture number: Choose the number of captured images

Note:

You will get false alerts during night time, because the night vision attracts flying bugs..

If you don't want the camera alert a lot, please reduce the sensitivity, and set the motion detection area and time; then the alert will be sent to you when there are activities during the special area and time. If you still have issues with this, please send email to support@alptopsecurity.com. Hope this is helpful to you!

8. Gmail APP Passwords and SMTP Set

When you do SMTP settings for your Gmail mailbox, you need to enter Gmail's APP password instead of the Gmail account's login password. Here is how to set up Gmail's APP password, and SMTP's simple settings.

(1) Setting up Gmail's APP password

1.1 If you do not turn on 2-step verification, you need to **turn on** 2-step verification first.

1.2 Enter the Gmail settings menu, open POP and IMAP in the "Forwarding and POP/IMAP" menu.

The screenshot shows the Gmail 'Settings' page for 'Forwarding and POP/IMAP'. The 'POP Download' section is highlighted with a red box, showing '1. Status: POP is disabled' and 'Enable POP for all mail'. The 'IMAP Access' section is also highlighted with a red box, showing 'Status: IMAP is disabled' and 'Enable IMAP'. A settings gear icon in the top right corner is highlighted with a red box. The page includes navigation tabs like 'General', 'Labels', 'Inbox', 'Accounts and Import', 'Filters and Blocked Addresses', 'Forwarding and POP/IMAP', 'Add-ons', 'Chat', 'Labs', 'Offline', and 'Themes'. The left sidebar shows 'COMPOSE', 'Inbox', 'Starred', 'Sent Mail', 'Drafts', and 'More +'. The bottom of the page shows '0 recent chats' and 'Start a new one'.

1.3 Open the help menu by going through the settings menu, search for "APP passwords" (see following figure), enter the APP password acquisition page. Follow the prompts to obtain an APP password, write down the special password.

Google

Gmail

COMPOSE

Primary Social Promotions

Inbox

Starred

Sent Mail

Drafts

More

Becky

Your Primary tab is empty.
Personal messages and messages that don't appear in other tabs will be shown here.
To add or remove tabs click inbox settings.

Setup progress: 50%

- Account Created
- Learn how to use Gmail
- Get Gmail for mobile
- Choose a theme
- Import contacts and mail
- Change profile image

0.09 GB (0% of 15 GB) used

Terms - Privacy

Last account activity: 2 days ago

Try the new Gmail

- Display density:
 - Comfortable
 - Cozy
 - Compact
- Configure inbox
- Settings
- Themes
- Get add-ons
- Send feedback
- Help
- Gmail Setup (50%)

Google

Gmail

COMPOSE

Primary Social Promotions

Inbox

Starred

Sent Mail

Drafts

More

Becky

Your Primary tab is empty.
Personal messages and messages that don't appear in other tabs will be shown here.
To add or remove tabs click inbox settings.

Setup progress: 50%

- Account Created
- Learn how to use Gmail
- Get Gmail for mobile
- Choose a theme
- Import contacts and mail
- Change profile image

0.09 GB (0% of 15 GB) used

Terms - Privacy

Help

app passwords

Search results

- Sign in using App Passwords
- how to generate app password for gmail
- Sign in to Windows 10 apps using App Passwords
- Generating app passwords
- generate app password doesn't work

BROWSE ALL ARTICLES

VISIT HELP FORUM

Send feedback

Google

Gmail

COMPOSE

Primary Social Promotions

Inbox

Starred

Sent Mail

Drafts

More

Recovery

Your Primary tab is empty.

Personal messages and messages that don't appear in other tabs will be shown here.

To add or remove tabs click [inbox settings](#).

5

0.89 GB (6%) of 15 GB used

Maximize

Terms - Privacy

Setup progress 50%

Account Created

Learn how to use Gmail

Get Gmail for mobile

Choose a theme

Import contacts and mail

Change profile image

Help

app passwords

just follow these simple steps and u will get the passwords:

1. Visit your [App passwords](#) page. You may be asked to sign in to your Google Account.
2. At the bottom, click **Select app** and choose the app you're using.
3. Click **Select device** and choose the device you're using.
4. Select **Generate**.
5. Follow the instructions to enter the App password (the 16 character code in the yellow bar) on your device.
6. Select **Done**.

Once you are finished, you won't see that App password code again. However, you will see a list of apps and devices you've created App passwords for.

Note: You may not be able to create an App password for less secure apps. [Learn more about allowing less secure apps.](#)

Recommended by Original Poster

Google

← App passwords

App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. [Learn more](#)

You don't have any app passwords.

SELECT the app and device you want to generate the app password for

Mail

Windows Computer

GENERATE

App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. [Learn more](#)

Generated app password

Your app password for Windows Computer

lpyw lrqe bjkx onhx

Add your Google account

Enter the information below to connect to your Google account.

Email address
user@mail@gmail.com

Password
••••••••

Include your Google contacts and calendar.

How to use it

1. Open the "Mail" app.
2. Open the "Settings" menu.
3. Select "Accounts" and then select your Google Account.
4. Replace your password with the 16-character password shown above.

Just like your normal password, this app password grants complete access to your Google Account. You won't need to remember it, so don't write it down or share it with anyone. [Learn more](#)

DONE

lpywirqebjxkonhx is APP password to this Gmail.

Please visit this link for video guide.

<https://www.youtube.com/watch?v=rL9oRjtH4U8&t=18s>

(2)SMTP settings

You can set SMTP via the Client, Internet Explorer and Camhi mobile app.

SMTP server: Please enter smtp.gmail.com or **173.194.193.108**

Server Port: 465

Safe link: SSL

Authentication: default(on)

User name: Your sender email address (Must be an email address).

Password: APP passwords of your Gmail

Send To: Mail address for receiving notification (Can be the same as Sender's also).

Sender: The same as your sender email address (Must be an email address).

Subject: Optional

Message: Optional

Please click "Apply" first after setting and then click "Test" to check if your set up succeeded, if yes, then you can check the test mail on your receiver mail address.

Please visit our website for more video guide.

9. Micro-SD Card Set and Schedule Recording to SD

10.1 Micro-SD Card Set

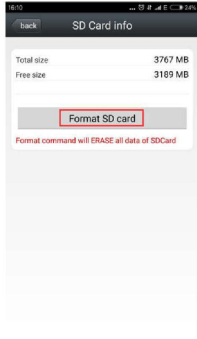
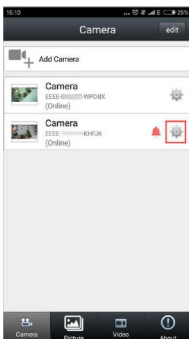
1. Find Card Slot and install SD

It comes with external micro SD card slot, and you don't need to remove the camera case, just remove the two screws from the button.

Please, refer to this picture below to install the **SD card**.



2. Format the SD Card on Phone App first, Camera Setting - SD Card Setting



10.2 Scheduled recordings

Scheduled recordings can be set to timed recordings and 24-hour recordings.

10.2.1 Set up 24-hour Recording



You can set this function in the browser, app, client, and this setting is the factory default. Take the app operation as an example.

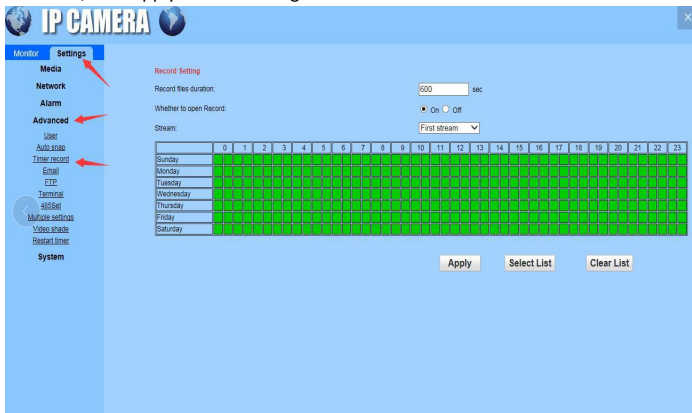
Please, click the setting icon--Click recording Schedule--open Enable Record--selected Recording Schedule as All Days--Then click APPLY. You will find all continuously video in the Video icon! The recording time is limited, which is to ensure you can find old videos when you need them; otherwise, old videos will be covered by new videos. In case you can't check old videos timely, then you will loss all videos.

If you use 64gb SD card, it can last for about 6 days if the camera records continuously

10.2.2 Set up Timed Recording

You should make this setting in Internet Explorer.

1. Please find the IP address of the camera in the mobile app or search tool.
2. Then open Internet Explorer on your Windows computer--enter camera IP address--input camera name and password--click PC view--you will find all settings.
3. Click settings--click Advanced--Click Timer record--you can set recording time, green is selected, will record.
4. Please, click Apply to save setting.



The screenshot shows the 'IP CAMERA' web interface. The 'Settings' tab is active, and the 'Advanced' section is expanded. The 'Timer record' option is selected, and the recording schedule is set to 'First stream'. The recording schedule grid shows recording is enabled (green) for all days of the week from 0 to 23 hours.

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23
Sunday	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Monday	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Tuesday	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Wednesday	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Thursday	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Friday	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Saturday	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green

Find SD card record files on Phone App

Go to Video→Click camera ID to access the record files

You can click into the files to view record files on the app directly. Just a simple click on the file will lead you to video playback.

Question 1: How do I download recorded video from the Phone APP?

When you check the recorded video on the app, please long press the video, and then hit "Download," then you can hit "GO TO SEE" to check the downloaded videos directly! Or please hit Video icon—hit Local—hit Download, you can find the downloaded videos here! If you want to change the video format, please hit the arrow icon, then it will be Changed to mp4 format! If you download the video to your computer via a browser, you will get an H.264 file, please visit our website to download the video converter.

Question 2: If I have no SD card, can I watch recorded videos from my phone?

No, But you can view live recording! Also, you can receive email alert with snapshots and saved video with FTP. CamHi app will send you text notification!

Question 3: Does it come with a SD card?

No SD card in the camera! If you need to check recorded videos, please prepare an SD card by yourself! Hope this helps you!

Question 4: What kind of SD card can I use?

If you want to record video with Micro SD card, please use SD-micro Class-10, UHS-1 or higher speed memory card.

The camera supports micro SD card with max 64G storage space.

Question 5: Once the SD card is full; does it start writing over the previous recordings?

The camera will automatically delete old recordings on the earliest day, and store new ones when the SD card gets full.

Question 6: What type of video can be saved in the SD Card, 24-hour video, timed video, or motion detection video?

Motion detection recordings and scheduled recordings can be saved in the SD card at the same time. Scheduled recordings can be timed recordings or 24-hour recordings

Question 7: sd record- no video is saved- what gives?

1. After you installed the sd card, please format the sd card first.
2. Please set on Action with Alarm, Enable Alarm SD REC.

10.RTSP data for WiFi Camera

RTSP data

main stream: rtsp://ip address:554/11

vice stream: rtsp://ip address:554/12

11.Add WiFi camera to Blue Iris

RTSP to add

RTSP data for WiFi camera as below:

MAIN: rtsp://<IP>:554/11

VICE : rtsp://<IP>:554/12

Just need to choose RTSP, and then input RTSP data, then click OK

